

Case Update - Response Received - R170175

From: Rail Ombudsman (noreply@railombudsman.org)

To: re_wired@ymail.com

Date: Tuesday 19 August 2025 at 15:00 BST

Dear Simon cordell,

We have now received the Service Provider's response to your complaint and we will be in contact with you shortly to advise of the next steps.

Your reference is R170175. Please quote this in all correspondence.

If you have any evidence such as tickets, claim forms or complaint correspondence, please upload them onto the case or send via email to **triage@railombudsman.org** with your reference.

Kindest regards

System Message

Premier House, First Floor, 1-5 Argyle Way, Stevenage, Hertfordshire. SG1 2AD

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Registered company name: Dispute Resolution Ombudsman. Registered office: Premier House, First Floor, 1-5 Argyle Way, Stevenage, Hertfordshire, SG1 2AD Company Registration Number: 8945616. Registered in England & Wales.

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